



Travel intelligence at your fingertips.

Hotel fires, bombings, tsunamis, hurricanes...

Quickly assess who within your organization is at risk when a crisis strikes. The Traveler Locator Service (TLS) from International SOS provides real-time traveler tracking and on-demand reports, so you can plan and act immediately to reduce the potential impact of an unexpected event on your travelers.

Locate your travelers in a particular destination within seconds and communicate with them directly using our integrated email and optional SMS service. Immediately provide direction and reassurance in the event of a crisis.

Sign up for proactive email alerts and receive notification of global events and the number of travelers affected. Obtain daily reports on traveler bookings to high-risk destinations.

Get Important Information Quickly

- Travelers in high-risk destinations with security alerts
- Travelers in a country with a raised alert level for an infectious disease
- Travelers in a particular region, country or city
- Travelers on a particular flight

Experience with Travel Data

At International SOS we have years of experience working with travel management companies worldwide to consolidate our clients' travel data. You can easily extract and access travel data through the user-friendly TLS interface - all in one place.

Always Available

The TLS is available 24/7 through the Internet, using your secure logon. Or, call the Philadelphia International SOS Alarm Center and you'll get an immediate analysis of travelers at risk. The Alarm Center coordinator will fax or email the information directly to you.

Trust

The only fully integrated provider of medical and security assistance services, International SOS is both TRUSTe and Safe Harbor certified. You can be assured that we comply with the highest standards of data privacy in the world.

Manage Risk

Merge your global travel data with International SOS global medical and security intelligence. The International SOS Traveler Locator Service helps you effectively manage your organization's risk from a global perspective.



For more information, please contact

Philadelphia 1-800-523-8661
onlinesales@internationalsos.com
www.internationalsos.com

Worldwide reach Human touch

Name	Contact	Location	Alerts	Arrives	Departs	Flights	Contact Info	Car Info	Comments
ANDREW LIM	Delia Ai	Manchester United Kingdom	+	26 Jun 2007	07 Jul 2007	Delta Air Lines Flight 0061			
MATTHEW WITTE	Delia Ai	Beverly Hills Hotel, Venice	+	29 Jun 2007	30 Jul 2007	Hotel City Booking	COURTYARD BEVERLY HILLS Phone: 405-665-0700		
ROBERT CHRISTOPHER	Delia Ai	London United Kingdom	+	26 Jun 2007	30 Jul 2007	UK Airways Flight 0061			
CHRIS LOBBARDI	Delia Ai	Rome Italy	+	26 Jun 2007	30 Jul 2007	American Airlines Flight 0061			
JAMES MASON PHEE	Delia Ai	Beijing China	+	26 Jun 2007	30 Jul 2007	Hotel City Booking	LE TEE 47 WUJIA BELINE Phone: 86-10-6461-6881		
JAMES MASON PHEE	Delia Ai	Beijing China	+	27 Jun 2007	30 Jul 2007	United Airlines Flight 0061	GREAT WALL, SHANGHAI BELINE Phone: 86-10-6461-6881		
JAMES MASON PHEE	Delia Ai	Singapore Singapore	+	26 Jun 2007	30 Jul 2007	United Airlines Flight 0061			

Proactive Intelligence

Receive instant notification about global medical and security alerts and the number of your current travelers at the location. Select which International SOS medical and security alerts will trigger the notifications you receive. Log in to the Traveler Locator Service through email or contact our Alarm Center to get the list of travelers.

User-Defined Access

Empower your managers to assess the risk profile of their own divisions. Control accessibility to your traveler data by function, department or geographic region.

Communication with Travelers

Immediately communicate with your travelers through our integrated email and global short text messaging (SMS) services. The SMS service is available as an optional feature.

Customized Risk Ratings

The Customized Risk Ratings feature is available as an option to authorized users of the TLS. Using International SOS medical and security risk ratings as a reference, modify your TLS country risk ratings to reflect your organization's internal risk assessment.

TLS Features

Traveler and Situation Overview

Instantly view travelers by continent and drill down through the interactive world map to city level. Obtain travelers' air, hotel and car rental information in one snapshot.

Get a quick summary of all travelers affected by medical and security alerts. With a single click, view the majority of your travelers by country.

The extensive search options of the Traveler Locator Service allow you to easily obtain the information you need. Sort the results by location, traveler name, flight information or other sorting options.

Current worldwide medical and security alerts scroll across the bottom of the TLS home page. Access the details from the scroll bar and obtain the list of travelers within the affected area.

Add/Edit Traveler Information

Manually add or edit travel data directly through the Traveler Locator Service. All manually added or edited airline information may be verified directly with the Travel Agency Distribution System, ensuring information is entered in the TLS correctly – an industry first.

Daily Reporting

“Monday morning” reports include daily updates on traveler bookings to high-risk medical and security destinations, including a snapshot of risk exposure for the upcoming week.

Easily access these reports through the Traveler Locator Service Report Library and via your email. Adhoc and customized reports are also available and accessible via your email. Quickly export travelers' information into Excel after your search.



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